

3235 San Fernando Rd. #1D Los Angeles, CA 90065 Phone: 1.800.960-3735 info@amgsystem.com www.AMGSystem.com

Annual Maintenance Agreement

AMG FR-2000 Facial Recognition Terminal: **\$100.00 annually**

- 1 annual inspection to reset calibration.*
- 50% discount on proximity badges/proximity FOBs, limit 25 annually.
- 25% discount on parts and 10% discount on additional units.
- Telephonic Support



* Customer is responsible for shipping costs to and from AMG Employee Management for annual inspection. Inspection, Services and Repairs will be concluded within 24 to 48 hours upon product arrival. Expedited/overnight shipping service is available.

AMG Employee Management does not take responsibility of damages caused by shipping. AMG Employee Management will ensure proper shipping preparations to reduce risks.

Company Name: Address: Phone Number: Email Address: Signature: Representative:

Complimentary Support:

Complimentary set-up support is valid for 30 days from purchase date. Support includes general questions and concerns. Complimentary support does not include network set-up, locating IP addresses and software configuration.

Local on Site Support:

Available to clients in the Los Angeles, Orange, San Bernardino and Ventura Counties only. Prices may vary. For multiple inspections, company relocation and all other questions please contact AMG Employee Management.

AMG Employee Management Support Hours:

Technical support is available Monday through Friday from 8:00am to 4:30pm. Pacific Standard Time; except on Holidays.